

CUSTOMER DISCLOSURE TEXT IN ACCORDANCE WITH THE LAW NO. 6698 ON THE PROTECTION OF

This clarification text; As Erat Kablo Teknolojik Donanım Sistemleri Sanayi Ve Ticaret Anonim Şirketi ('Company'), the personal data of our visitors in accordance with the Constitution of the Republic of Turkey and international conventions on human rights to which Turkey is a party and Article 10 of the Law No. 6698 on the Protection of Personal Data ('KVKK') and the provisions of the 'Communiqué on the Procedures and Principles to be followed in fulfilling the obligation to clarify' published in the Official Gazette dated 10.03. 10 of the Law No. 6698 on the Protection of Personal Data ('KVKK') and the provisions of the 'Communiqué on the Procedures and Principles to be Followed in Fulfilling the Obligation to Inform' published in the Official Gazette dated 2018 and numbered 30356 and the relevant legislation regulating the protection of personal data and to ensure that the relevant persons whose data are processed can effectively exercise their rights. All personal data shared with our Company may be processed in accordance with the law, in connection with our activities and service purposes and in a measured manner.

As a company; in the capacity of data controller, your personal data that we obtain in the following ways, as the case may be,

- Within the scope of our commercial relations or our business relationship with you,
- Within the framework of the purpose requiring their processing and in connection with this purpose, in a limited and measured manner,
- Maintaining the accuracy and most up-to-date version of the personal data you have provided to us or as provided to us,
- We hereby declare that it will be recorded, stored, preserved, reorganised, shared with the institutions legally authorised to request such personal data and transferred to domestic or foreign third parties under the conditions stipulated by the KVKK, transferred, classified and processed in other ways listed in the KVKK.

Dear Customers

DEFINITIONS	The concepts of personal data, sensitive personal data and data processing used in this disclosure text are used in accordance with the definitions made in the LPPD. The concept of 'personal data' in the LPPD refers to all kinds of information relating to an identified or identifiable natural person; the concept of 'processing of personal data' refers to all kinds of operations performed on personal data such as obtaining, recording, storing, preserving, modifying, reorganising, disclosing, transferring, taking over, making available, classifying or preventing the use of personal data by fully or partially automated or non-automated means provided that it is part of any data recording system.
PERSONAL DATA PROCESSING PRINCIPLES	Pursuant to Article 4 of the LPPD, personal data belonging to the data subject shall be processed by the data controller Company for the following purposes in accordance with the law and good faith, accurate and, where necessary, up-to-date, specific, clear and legitimate purposes; in connection with, limited and measured for the purpose for which they are processed; in accordance with the rules of retention for the period stipulated in the relevant legislation or required for the purpose for which they are processed.
	As Erat Kablo Teknolojik Donanım Sistemleri Sanayi Ve Ticaret Anonim Şirketi, in accordance with the importance we attach to the privacy and security of your personal data, your personal data is processed within the scope of the Personal Data Protection Law No. 6698 and other relevant legislation under the terms and

CUSTOMER DISCLOSURE TEXT IN ACCORDANCE WITH THE LAW NO. 6698 ON THE PROTECTION OF

DATA RESPONSIBLE	conditions set out in the personal data processing, storage and destruction policies on our website ' https://www.erattelekom.com.tr/ ' and this clarification text.
PURPOSES OF PROCESSING PERSONAL DATA	<p>Your personal data;</p> <ul style="list-style-type: none"> • Ensuring the security of the workplace or internet and similar electronic systems • Elimination of legal disputes that may arise in the future • To make the necessary notifications to the relevant institutions by official means if requested by the authorised official institutions or organisations in accordance with the law, • Evaluation and finalisation of your requests, suggestions, complaints and notifications purposes, in accordance with the personal data processing conditions specified in Articles 5 and 6 of the KVKK.
TRANSFER OF YOUR PERSONAL DATA	Our Company acts in accordance with the regulations stipulated in the KVKK regarding the transfer of personal data. Without prejudice to the exceptional circumstances stipulated in the legislation, personal data and special categories of data are not transferred by us to other real or legal persons without the explicit consent of the Data Owner. In exceptional cases stipulated by the KVKK and other legislation, maximum care is taken to comply with the forms and limitations stipulated in the legislation during the transfer of personal data to authorised administrative or judicial institutions or private institutions. Your personal data may be transferred to authorised official institutions and organisations and legally authorised private persons in order to fulfil legal obligations or to establish, exercise or protect the rights of the Company, within the framework of the procedures and principles stipulated in the relevant legislation and in accordance with the personal data transfer conditions and purposes specified in Articles 8 and 9 of the KVKK.
METHOD OF COLLECTION OF PERSONAL DATA/SPECIAL CATEGORIES OF PERSONAL DATA AND LEGAL REASON	<p>Your personal data are obtained by automated methods; by logging into the hotspot system on the Company's internet addresses and providing information by the data owner personally or by submitting requests and forms through the system and by recording the transactions performed after logging into the system. Legal reasons for the processing of your personal data by the Company;</p> <p>The consent given by the data owner in accordance with the first paragraph of Article 5 of the KVKK in the Explicit Consent text and the exceptions to the explicit consent specified in subparagraphs c, e and f of the second paragraph of Article 5 of the KVKK. Your personal data are collected by our Company in accordance with all kinds of legislation in force for the specified legal reasons and for the purposes specified in Articles 4 and 5 of this Clarification Text.</p>
PROTECTION OF PERSONAL DATA OF THE DATA RIGHTS	To request the deletion or destruction of personal data within the framework of the conditions stipulated in Article 7 of KVKK No.

CUSTOMER DISCLOSURE TEXT IN ACCORDANCE WITH THE LAW NO. 6698 ON THE PROTECTION OF

SET OUT IN ARTICLE 11 OF THE LAW ON SUBJECT	6698; to request notification of the transactions made in accordance with subparagraphs (d) and (e) of Article 11 of KVKK to third parties to whom personal data are transferred; to object to the occurrence of a result to the detriment of the person himself/herself by analysing the processed data exclusively through automated systems; In case of damage due to unlawful processing of personal data, it has the right to demand compensation for the damage.
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Our Purposes of Processing Your Personal Data, Legal Reasons and Collection Methods:

PURPOSE	PURPOSE	DATA
Execution of Information Security Processes	Identity Information	Name, Surname, Title, Signature, ID and Serial Number, Date and Place of Birth, Mother and Father Name, Place of Birth, Nationality, Marital Status, Gender, Photograph, Tax Office and Number, Online Interview Platform, LinkedIn Username, Username
	Contact Details	Company Title, Telephone No, Address, E-mail, Company Title and Country, Field of Activity and Sector, Invoice and Shipment Address
	Customer Transaction Information	‘Maturity, Amount, Currency, Place of Drawing’, Debit Amount, Invoice and Number, Date and Maturity, Receipt and Description, Payment Amount, Waybill and Number, Product, Service, Delivery Conditions, Amount, Product Test Report Results, Accounting Record, Customer Expectation, Customer Type, Customer Group, Price Group, Payment Method, Payment Maturity, Ordered Product and Delivery Detail Information, Contract Terms, TIO Document; Document Number and Validity Date, Subject and Content of Complaint, Opinion, Suggestion, Request, Rating, Type of Request, Subject of Request and/or Complaint, Product Quantity, Lot No, Order Number, Request, Complaint, Suggestion, Rating, Offer and Payment Terms and Form, Offer and Payment Terms and Form, Delivery Information and Cargo Tracking Code, ‘To be Delivered; Product / Service, Delivery Type and Date’, Trade Registry No, Customer Type and Group, Bank Name and Branch, Duration and Type of Working with the Bank, Number of Personnel, Countries or Provinces of Sales, Cargo and Warehouses, Product Return Request, Complaint, Product Complaint and Payment Refusal Information, Material Amount, Delivery and Receipt

CUSTOMER DISCLOSURE TEXT IN ACCORDANCE WITH THE LAW NO. 6698 ON THE PROTECTION OF

		Date, Product Quantity, Container, Date, Day, Time
	Physical Space Security Information	'Date and Time of Entry and Exit', Licence Plate, Date, Day, Time
	Transaction Security Information	IP and MAC Address, 'E-mail; Subjects, From Whom, To Whom, Malicious Code Warning, Spam Status, E-mail Setting Errors, Attached File Names, Contents, Attached File Contents', Date, Day, Time
	Finance Information	'Accounting, Invoice / Waybill and Number, Cheque, Receipt, Order, Contract Records', "according to your payment management; Bank Name, Credit Card Information", "Swift Code, Company Capital Partnership Amount, Collection Amount, "in case you provide collateral with mortgage;
		Real Estate Information, Address, Pafta, Island, Parcel, Volume and Page No, Mortgage Information; Duration, Degree, Interest,
		Registration Date, Real Estate Owner and Creditor Information', Currency, Account and IBAN No, Bank Name and Branch, Date, Day, Time
	Audio and Visual Recording Information	Image Recording, Instant Messaging App Photo, Product Complaint Video Recording
	Professional Experience Information	Education Status
	Marketing Information	Catalogue Request, Customer Survey Results
	Risk Management Information	Export Information; 'Recipient Country, Payment Method, Due Date, Bank Name and Country, Gross Invoice Amount, Currency, Reason for Not Covered', Collateral Terms and Value, During data deletion operations; 'Destruction Date, Destruction Place, Period to which it belongs, Destruction Reason, Destruction Method', Date, Day
Audit / Ethics Execution of Activities	Identity Information	Name, Surname, ID No, Tax Office and Number
	Contact Details	Company Name, Telephone No, Address, E-mail
	Customer Transaction Information	Invoice, Waybill, Product, Service, Amount, Currency, Customer Expectation, Debit Amount, Cheque Amount and Maturity, Currency, Invoice Date and Maturity, Date
Execution of Finance and Accounting Affairs	Identity Information	Name, Surname, ID Number, Tax Office and Number, Serial Number, Date and Place of Birth, Mother and Father's Name, Place of Registration, Signature
	Contact Details	Company Name, Telephone No, Address, E-mail

**CUSTOMER DISCLOSURE TEXT IN ACCORDANCE WITH THE LAW
NO. 6698 ON THE PROTECTION OF**

	Customer Transaction Information	'Cheque and Cheque Maturity, Amount, Currency, Place of Drawing', Receipt and Description, Payment Amount, Currency, Invoice and Number, Product, Service, Amount, Accounting Record, Customer Type, Customer Group, Price Group, Payment Method, Payment Term, Product Quantity, Container, Export Information; Recipient Country, Payment Method, Due Date,
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CUSTOMER DISCLOSURE TEXT IN ACCORDANCE WITH THE LAW NO. 6698 ON THE PROTECTION OF

		Bank Name and Country, Gross Invoice Amount, Currency Unit, Reason not covered, Date, Day, Time
	Finance Information	Account and IBAN No, Bank Name and Branch, 'For your payments via Paynet; Bank Name, Credit Card Information, Collection Amount',
	Risk Management Information	Collateral Terms and Value, 'Export Information; Recipient Country, Payment Method, Due Date, Bank Name and Country, Gross Invoice Amount, Currency, Reason not covered'
Ensuring Physical Space Security	Identity Information	Name Surname, Signature
	Contact Details	Company Name, Telephone No, Address, E-mail
	Physical Space Security Information	Entry and Exit; 'Date and Time', Number Plate, Event and Incident Information, Date, Day, Time
	Audio and Visual Recording Information	Image Recording
Execution of Communication Activities	Identity Information	Name Surname, Instant Messaging Application, Online Dating Platform and LinkedIn User Name ,
	Contact Details	Company Name, Telephone No, Address, E-mail
	Transaction Security Information	IP Address
	Audio and Visual Recording Information	'LinkedIn, Instant Messaging App and Online Interview Platform Photo', Photo, Image, Sound'
Execution / Supervision of Business Activities	Identity Information	Name, Surname, ID No, Tax Office and Number, Signature
	Contact Details	Company Name, Telephone No, Address, E-mail
	Customer Transaction Information	'Maturity, Amount, Currency, Place of Drawing', Invoice and Number, Product, Service, Amount, Currency, Ordered Product and Delivery Detail Information, Product Return Request, Complaint, Delivery and Receipt Date, History
	Finance Information	Account and IBAN No, Bank Name and Branch
Execution of Logistics Activities	Identity Information	Name Surname
	Contact Details	Company Name, Telephone No, Address, E-mail
	Customer Transaction Information	Delivery Information and Cargo Tracking Code, Product, Service, Amount, Currency, Date
	Identity Information	Name, Surname, ID No, Tax Office and Number, Title, Signature
	Contact Details	Company Name and Country, Field of Activity and Sector Telephone No, Address, E-mail, Invoice and Shipping Address, Licence Plate

CUSTOMER DISCLOSURE TEXT IN ACCORDANCE WITH THE LAW NO. 6698 ON THE PROTECTION OF

Goods / Service Sales Execution of Processes	Customer Transaction Information	Invoice and Number, Date, Waybill and Number Delivery Conditions, Amount, Currency, Product Test Report Results, Payment Terms and Form, Delivery Terms and Form, Amount, Offer and Payment Terms and Form, Product, Service, 'To be Delivered; Product, Service, Delivery Type and Date', Trade Registry No, Customer Type and Group, Bank Name and Branch, Working Period and Form with the Bank, Number of Personnel, Country or Provinces of Sales, Cargo and Warehouses, Date, Day
	Finance Information	Account and IBAN No, Bank Name and Branch, Swift Code, in case you provide collateral with a mortgage; 'Immovable Information; Address, Pafta, Ada, Ada, Parcel, Volume and Page No, Mortgage Information; Duration, Degree, Interest, Registration Date, Immovable Owner and Creditor Information'
	Professional Experience Information	Education Status
	Risk Management Information	Collateral Conditions and Price
Execution of Activities for Customer Satisfaction	Identity Information	Name Surname
	Contact Details	Company Name, Telephone No, Address, E-mail
	Customer Transaction Information	Subject and Content of the Complaint, Opinion, Suggestion, Request, Like, Product Complaint and Payment
		Rejection Information, Monetary Amount, Type of Claim, Subject of Claim and/or Complaint, Product Quantity, Lot No, Invoice and Number or Order Number
	Marketing Information	Customer Survey Results, Catalogue Request
	Audio and Visual Recording Information	Product Complaint, Product Video Recording
Execution of Storage and Archive Activities	Identity Information	Name, Surname, ID Number, Tax Office and Number, Serial Number, Date and Place of Birth, Mother and Father's Name, Nationality, Marital Status, Place of Registration Location, Gender, Photo, Signature
	Contact Details	Company Name, Telephone No, Address, E-mail
	Customer Transaction Information	Contract Terms, Product, Service, Amount, Money Unit, Date
	Finance Information	Company Capital Partnership Fee
Execution of Contract Processes	Identity Information	Name, Surname, Title, ID Number, Tax Office and Number, Serial Number, Date and Place of Birth, Mother and Father's Name, Place of Registration, Signature
	Contact Details	Company Name, Telephone No, Address, E-mail

CUSTOMER DISCLOSURE TEXT IN ACCORDANCE WITH THE LAW NO. 6698 ON THE PROTECTION OF

	Customer Transaction Information	Contract Terms, Product, Service, Amount, Currency, Date, TIO Document; Document Number and Validity Date, Distributors; ‘Contract Terms, Annual Sales Target, Distributorship and Terms of Sale, Product, Service, Amount, Currency, Date’
	Finance Information	Company Capital Partnership Fee
Ensuring the Security of Data Controller Operations	Identity Information	Name Surname, Signature
	Contact Details	Company Name, Telephone No, E-mail
	Risk Management Information	During data deletion operations; ‘Destruction Date, Destruction Place, Period, Destruction Reason, Destruction Method of the Deleted Data’, Date, Day
Execution of Management Activities	Identity Information	Name and Surname, Tax Office and Number, Signature, Title
	Contact Details	Company Name, Telephone No, Address, E-mail
	Customer Transaction Information	Terms and Form of Offer and Payment, Product, Service, Amount, Currency, Date
	Finance Information	Account and IBAN No, Bank Name and Branch, ‘Accounting, Invoice, Waybill, Cheque, Receipt, Order, Contract Records’
Providing Information to Authorized Persons, Institutions and Organizations	Identity Information	Name, Surname, ID Number, Tax Office and Number, Signature,
	Contact Details	Company Title, Address
	Customer Transaction Information	Invoice, Product, Service, Amount, Currency, Accounting Record, Payment Amount, Date
	Physical Space Security Information	Date, Day, Time
	Audio and Visual Recording Information	Image Recording

We collect your personal data, the purpose and legal reasons of which are detailed above, by non-automatic methods, provided that they are part of the data recording system.

With whom and for what purpose we share your personal data:

- Contracted Firewall Software Company for the execution of information security processes,
- Carrying out information security, communication, storage and archive activities with Microsoft Office 365, from which we receive overseas e-mail service
- Contracted Independent Auditor/Audit Firm and Contracted Certified Public Accountant for the conduct of audit and ethical activities,
- Bulut Tahsilat (Kayaport Teknoloji Hizmetleri Sanayi Tic. A.Ş.) for the execution of finance and accounting works, the programme used for e-invoice transactions with E-finans Fatura Integrator, Paynet Ödeme Hizmetleri A.Ş. and domestic and foreign contracted banks,
- Contracted Security Company to ensure physical space security,
- With the international Instant Messaging Application (Whatsapp), Online Meeting Platforms (Teams) to carry out communication activities,
- Contracted Customs Consultant / Firm for the execution and supervision of business activities,

CUSTOMER DISCLOSURE TEXT IN ACCORDANCE WITH THE LAW NO. 6698 ON THE PROTECTION OF

- Contracted Transport Company, domestic and international Contracted Cargo Company for the execution of logistics activities,
- In case you request a mortgage for the execution of goods and/or service sales processes; with the General Directorate of Land Registry and Cadastre,
- We share this information with Türk Eximbank A.Ş., Judicial Authorities, Law Enforcement Forces, Public Institutions and Organisations, Relevant Ministries and Revenue Administration for the information of authorised persons, institutions and organisations.

As the data owner, we are authorized to participate in the 11th session of the Law on the Protection of Personal Data No. 6698. you have the rights specified in the article.

You can use the communication channels specified under the following Request and Application title to exercise your rights and make requests.

For your Requests and Applications:

<https://www.erat.com.tr/uploads/aydinlatma-metni/musteri-kvkk.pdf> by filling out the Request form on the page, erat@eratablo.com to the e-mail address, +90 (352) 322 27 70 no.lu by calling the phone, Factory Address: Kayseri Organized Industrial Zone 22. Cadde No:42 Melikgazi /KAYSERİ or Kizilirmak Mahallesi, Dumlupınar Boulevard YDA CENTER NO:9/A FLOOR:27 NO:857 You can send a petition by mail to the address of ANKARA or by hand delivery.

After your request reaches us, you will be notified by returning to you through the channels specified here no later than 30 days. You do not have to pay a fee for these transactions. We reserve the right to charge fees in the following cases.

1. If you request that the response we will provide to your petition be in writing, you do not need to pay a fee up to ten pages. a transaction fee of 1 Turkish Lira may be charged for each page over 10 pages.
2. If the answer to the application is given in a recording medium such as CD, DVD, flash memory, the fee that may be requested by the data controller cannot exceed the cost of the recording medium.
3. If it is International Cargo, you must cover the shipping cost if you request delivery.